

## **Client Web Portal Policy**

### **Website and Web Portal Usage Policy**

Your access to and the use of Tax Jeanie's web site and portal is subject to the following terms and conditions, as well as all applicable laws. Your access to the web site is in consideration for your agreement to the Use Policy, whether or not you are a registered user. By accessing, browsing, and using the web site and portal, you accept, without limitation or qualification, these Terms and Conditions of Use Policy.

There are sections of the web site that connect you to other sites outside of the control of Tax Jeanie's web site. These terms and conditions apply ONLY to those areas that are on the Tax Jeanie web site. Note: Web pages containing Tax Jeanie in the URL address is covered by the terms and conditions laid out in this document.

### **Modification of the Agreement**

Tax Jeanie maintains the right to modify the Use Policy and may do so by posting notice of such modifications on our website. Any modification made is effective immediately upon posting the modification (unless otherwise stated). Your continued use of Tax Jeanie's web site and portal following the posting of any modification signifies your acceptance of such modification. You should visit this page periodically to review the current Use Policy.

### **Conduct**

You agree to access and use Tax Jeanie's web site for lawful purposes, ONLY. You are solely responsible for the knowledge of and adherence to any and all laws, statues, rules, and regulations pertaining to your use of this website and portal. By accessing Tax Jeanie's web site and portal, you agree that you will NOT:

1. Use Tax Jeanie's web site or portal to commit a criminal offense, or to encourage others to conduct acts that would constitute a criminal offense or give rise to civil liability;
2. Post (or transmit) any unlawful, threatening, libelous, harassing, defamatory, vulgar, obscene, pornographic, profane, or otherwise objectionable content;
3. Use the web site or portal to impersonate other parties or entities;
4. Use the web site or portal to upload any content that contains a software virus, such as a Trojan Horse or any other computer codes, files, or programs that may alter, damage, or interrupt the daily function of the web site (or the hardware/software of any other person who may access the web site or portal);
5. Upload, post, e-mail, or otherwise transmit any materials that you do have the right to transmit under any law (or under any contractual relationship);
6. Alter, damage, or delete any content posted on the web site or portal;
7. Disrupt the normal flow of communication in any way;
8. Claim a relationship with or speak for any department, division, organization, unit, etc., which you are not authorized to claim such a relationship;
9. Post or transmit any unsolicited advertising, promotional materials, or other forms of solicitation;
10. Post any material that infringes (or violates) the academic/intellectual rights of others; or
11. Collect (or store) personal information about others.

### **Termination of Use**

Tax Jeanie. may (in its sole discretion) suspend/terminate your access to Tax Jeanie's web portal, as well as the use of the portal without notification, including the violation of the Use Policy or for other conduct that Tax Jeanie deems is harmful/unlawful to others. Note: In the event of termination, you are no longer authorized to access Tax Jeanie's portal, and Tax Jeanie will use whatever means necessary to enforce this termination. If you terminate our services, your access to Tax Jeanie's portal and uploaded information will be removed no later than 30 days after notification. If we have not received a request from you by the un-extended due date of the prior year's income tax return to file or extend the return we will immediately discontinue your access to the web portal. After access to the portal is discontinued, all data will be deleted.

### **Other Site Links**

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There are some links on Tax Jeanie's web site that are not maintained/operated by Tax Jeanie. Tax Jeanie does not control these web sites, nor do we review their content. Tax Jeanie provides these outside resource links to users for their convenience. The listing of links is not an endorsement of information, products, or services and does not imply a direct association between Tax Jeanie and the operators of the outside resource links.

### **Content**

Tax Jeanie has the right to monitor the content that you provide. We reserve the right to delete, move, and/or edit any uploads that come to our attention we consider to be unacceptable or inappropriate, whether for legal or other reasons. Note: The United States and foreign copyright laws, as well as international conventions, protect the contents of Tax Jeanie's web site and portal. (You have agreed to abide by all copyright notices by entering Tax Jeanie's web site and portal)

### **Indemnity**

You agree to defend, indemnify, and hold harmless Tax Jeanie (and its employees) from all liabilities and costs incurred by Indemnified Parties in connection with any claim arising from any breach of this Use Policy by you, including reasonable attorney's fees and costs. You agree to cooperate as fully as may be reasonably possible in the defense of any such claim. Tax Jeanie reserves the right to assume, at its own expense, the exclusive defense and control of any matter otherwise subject to indemnification by you. You in turn shall not settle any matter without the written consent of Tax Jeanie.

### **Disclaimer of Warranty**

You expressly understand and agree that your use of Tax Jeanie's web site and portal, or any material available through the web site, is at your own risk. Neither Tax Jeanie nor its employees warrant that the web site in question will be uninterrupted, problem-free, free of omissions, or error-free; nor do they make any warranty as to the results that may be obtained from the use of the web site or portal. The content and function of Tax Jeanie's web site and portal are provided to you as is, without warranties of any kind, either express or implied, including, but not limited to, warranties of title, merchantability, fitness for a particular purpose or use, or current fitness.

### **Limitation of Liability**

In no event will Tax Jeanie (or its employees) be liable for the incidental, indirect, special, punitive, exemplary, or consequential damages arising out of your use of or inability to use Tax Jeanie's web site or portal, including without limitation, loss of revenue or anticipated profits, loss of goodwill, loss of business, loss of data, computer failure or malfunction, or any and all other damages.

Lorinda Jean Tays EA, LLC dba Tax Jeanie